



Foodmobile FAQs

Do I need to register before attending?

Pre-registration is encouraged to save time at the Foodmobile, but is not required. Once you've registered in our system (either online or in person at a distribution), you do not need to register again to visit any EIF Foodmobile distribution or agency partner (pantry, school market, etc. in our network).

What documentation is required to attend a Foodmobile distribution?

No documentation (ID, proof of income, etc.) is required. Our staff will ask basic demographic information, such as name and date of birth, to check you in, and ask you to verbally attest that you meet the state income guidelines (found on our [Foodmobile page](#)).

Where's the best place to find a Foodmobile stop near me?

Because distribution times and locations are subject to change, please visit our [Foodmobile schedule](#) or utilize our [Food Finder](#) to confirm distribution details each month before attending. Please confirm any information shared by a third party (e.g. social media, printed flyers) with our schedule to ensure accuracy.

Which Foodmobile distributions can I attend?

Our neighbors are welcome to attend any Foodmobile trailer distribution, regardless of county of residence. Our three legacy distributions are specific to residents as follows: Danville (Vermilion), Farmer City (DeWitt, McLean, Piatt), and Normal (McLean).

How many times can I visit the Foodmobile?

We ask that our neighbors only attend one stop on a Foodmobile route each day. This helps ensure that we have enough food for all of the neighbors attending that day's distributions.

Can someone else pick up my food for me?

Yes, you can authorize another person to pick up for you using a proxy form, which are available on our Foodmobile upon request.

Is there a limit to how many households I can pick up for as a proxy?

To help ensure we have enough food for everyone attending the day's Foodmobile distributions, a proxy is able to pick up for up to five households.

Do Foodmobile routes ever get cancelled?

Foodmobile distributions may be postponed or cancelled if a holiday, extreme weather, or site logistics prevent safe distribution. Postponements and cancellations will be shared on our social media platforms and noted on our [Foodmobile page](#). If the wind chill is 15F or below, the Foodmobile route will be postponed or cancelled.

If a route falls on a federal holiday, the route will be cancelled. Neighbors are encouraged to use our [Food Finder](#) to find a pantry and/or a Foodmobile route in another county to attend.

Are there safety guidelines?

We ask that neighbors remain in their vehicle during drive-thru distributions at all times for their safety.